Circle the considerations that most resemble your training need. Reference the Solutions below for suggestions in how to deliver the training.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Purpose** | Awareness | Minimal behavior change; Reflection | Strong behavior change | Just-in-time materials |
| **Level of Thinking** | Remembering | Understanding | Applying; Analyzing; Evaluating; Creating | Remembering |
| **Interaction Level** | None (Read-only) | Simple | Complex | Reference |
| **Risk** | Low risk if content is not remembered | Low risk if done incorrectly in real world;  One way to complete task | High risk if done incorrectly in real world;  Multiple ways to complete task;  Consequences are delayed | Steps are easily done wrong;  Task is done infrequently |

**Possible Solutions**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Possible  Online Technologies** | PowerPoint; Email | Presenter; Captivate; Storyline | ZebraZapps, Storyline | Word; PDF; RoboHelp; Photoshop |
| **Possible Face-to-face Interactions** | Lecture | Case Studies; Discussion | Role Playing Scenarios; Discussion | Hand Out |